



 cityofgpp.com/neighbourhoodeye

REPORTING

Thanks for looking out for your neighbourhood! Tell us what you find. Here's a list of how you can communicate what's happening in your community.

Patrol Log

Let us know how you're doing! This helps us allocate resources to you based on your activity.

- Fill in the Patrol Log monthly, all drop down menus to let us know when you were out. Super quick and easy!
www.neighbourhoodeye@cityofgpp.com

Online Reporting for issues in your neighbourhood

Let us know what you find! This let's us know what needs attention in your neighbourhood from graffiti, broken playground equipment, noxious weeds, overflowing garbage bins, sidewalk repairs or damaged signs . These are location based incidents and not crime or bylaw related.

- Download **See Click Fix** to your phone from the App Store to use it on your patrols. In the Comments section, write what Neighbourhood Eye you're with. Your report will be sent to the appropriate department for action.
- If you don't have access to **See Click Fix**, you can also phone the Citizen Contact Centre at 780-538-0300 7:00am – 6:00pm. Identify which Neighbourhood Eye you are from and have specific location information of your incident ready as well as anything else you've observed.
- You can also email citizencontactcentre@cityofgpp.com and put the Neighbourhood Eye you are from in the Subject line. Provide details of incident, location and anything else you have observed.
- The more information the better to direct your incident to the appropriate department.

Graffiti

Graffiti removal kits are available in your Patrol Kits to make it easy for you to remove graffiti. After removing the graffiti, please email graffiti@cityofgpp.com to let us track graffiti in our City. If you are unable to remove it, submit **See Click Fix** and it will be sent to the Graffiti Hotline.

Bylaw Infractions

Let Bylaw and Enforcement Services know when you see bylaw infractions to keep neighbourhoods safe, clean and liveable. Areas to report are Animal Services, Traffic Enforcement, Parking Control, Bylaw Enforcement and any encampments.

- Call 780-830-5790 Monday – Friday 7:00am – 10:00pm. Call Non-Emergency RCMP after hours 780-830-5700.

Reporting Crime

Do you see suspicious activity or evidence of a crime having been committed but no suspects are present?

- Call the Non-Emergency RCMP number at 780-830-5700

You are witnessing criminal activity or immediate imminent danger

- Call 911 !

Drug Paraphernalia

Your Patrol Lead will have safe disposal units for you to safely remove paraphernalia

- Call Crime Prevention to get additional safe disposal units 780-832-7813
- Call HIV North who will come and remove 780-538-3388

Burnt out streetlights or damaged light poles.

These are managed by ATCO.

- Make note of the pole number and call 1-800-668-2248

Wildlife

Call Fish and Wildlife to report any wildlife activity that could be dangerous to residents or pose concerns to the neighbourhood. 780-538-5265.