



POLICY

POLICY NO:	804	APPROVAL DATE:	October 23, 2006
TITLE:	Chauffeur Licensing for Taxi, Limousine and Airport Shuttle Drivers and Operators	REVISION DATE:	
SECTION:	Protective Services	PAGE 1 OF 1	
DEPARTMENT:	Enforcement Services		

POLICY STATEMENT

The City will ensure that drivers and operators of taxis, limousines, and airport shuttles are properly licensed and carry out their trades in accordance with the relevant laws and bylaws and any conditions attached to their licenses.

REASON FOR POLICY

The City issues chauffeur licenses to persons who operate taxis, limousines, or airport shuttles and wants to ensure these persons are properly licensed to obtain and maintain his or her chauffeur's license. Complaints respecting taxi cab drivers and operators may be filed from time to time with the City. The City needs to deal with any complaints and take the necessary action to assure the safety of the public.

RELATED INFORMATION

The City's Business License Bylaw C-1064, and any amendments, governs the process to issue and renew chauffeur licenses, and provides for an appeal process from any decision issued by a License Inspector, other than a decision to issue a violation ticket.

RESPONSIBILITIES

Council may amend the City's Business License Bylaw C-1064, from time to time.

The Enforcement Services Manager will receive and investigate complaints made regarding drivers and operators of taxis, limousines, and airport shuttles, and take the necessary action. All enforcement action, be it verbal warnings, the issue of written warnings, and/or the revocation of a chauffeur license will be based primarily upon the seriousness of the complaint.